

Anne Arundel Medical Center

ENHANCING *the health of the people we serve*

A not-for-profit regional health system headquartered in Annapolis, Maryland, Anne Arundel Medical Center serves an area of more than one million people. Patients, families and organizations consistently give AAMC high marks for quality, patient satisfaction and innovation.

▶ AAMC includes:

- › The state's **third busiest hospital** (measured by inpatient discharges)
- › **Outpatient pavilions** in Bowie, Kent Island, Odenton, Pasadena and Waugh Chapel
- › A multi-specialty **medical group** in 55+ locations throughout the region
- › An **accountable care organization** (ACO) participating in the Medicare shared savings program
- › **Mental health** and **substance use** treatment services
- › **Imaging and lab services**
- › A **research institute**
- › A **simulation and innovation center**

AAMC is recognized for **emergency heart attack response** and **cancer care**. A leader in **joint replacement**, AAMC consistently ranks as the **highest volume** joint replacement center in Maryland. Our **women's and children's services rank second** in Maryland for number of births annually and include a Level III neonatal intensive care unit.

Through the community's generosity, the **AAMC Foundation** supports programs, facilities and education.

▶ AAMC Awards

- › Top five best hospitals in Maryland by *U.S. News & World Report*
- › Magnet® recognition by the American Nurses Credentialing Center
- › Top 25 of the Nation's Best Practices in Patient and Family Engagement by the Caregiver Action Network
- › HealthStream Award for Highest Community Perception of Quality
- › Top 10 Joint Replacement hospital by Orthopedic Network News
- › Top 100 Health Systems with Great Women's Health Programs by *Becker's Hospital Review*
- › American Heart Association Mission: Lifeline® -STEMI Silver Plus Award and NSTEMI Bronze Award
- › American Stroke Association Stroke Gold Plus Quality Achievement Award with Target: Stroke Honor Roll Elite
- › Blue Distinction® Center for maternity care
- › Blue Distinction® Center for knee and hip replacement
- › Exemplar recognition for family presence by the Institute for Patient- and Family-Centered Care
- › Delmarva Foundation Excellence Award for Quality Improvement

▶ Facts and Figures (July 2016-June 2017)

- › Total licensed beds* 425
- › Inpatient admissions 26,300
- › Births 5,500
- › Emergency visits 97,000
- › Outpatient visits** 924,000
- › Medical staff 1,100+
- › Employees 4,700+
- › Operating revenue... \$695 million

* Includes 40-bed facility, Pathways, dedicated to substance use and mental health treatment

**Includes regulated and unregulated outpatient visits, imaging and observations.

▶ Serving the Community

In fiscal year 2016, AAMC contributed more than \$47 million in community benefit, including subsidized programs and charity care, community outreach, health education, and research activities. In addition, its 1,100+ volunteers donated more than 152,000 hours of time to help patients, raise funds for the institution, and serve as program ambassadors.

Vision: Living healthier together.

Mission: To enhance the health of the people we serve.

Values: Compassion, Trust, Dedication, Innovation, Quality, Diversity, Collaboration

